



PA PQC Learning Session
Wednesday, September 14, 2022
8:30 a.m. to 12:30 p.m. ET

Virtual Packet: <https://www.whamglobal.org/september-14th-2022-learning-collaborative>

Learning Objectives:

- Discuss the successes and future directions of the PA PQC based on the PA PQC's structure and process measures
- Describe the principles of quality improvement (QI) and their applications to PQC initiatives
- Discuss successful tactics for incorporating patient voices into QI work in perinatal settings
- Describe actionable steps to embed patient voices into your PA PQC healthcare team
- Identify strategies to connect and partner with community organizations
- Describe next steps for how to incorporate trauma-informed care principles into practice

Agenda:

8:30 a.m. to 9:20 a.m. – **PA PQC Successes & Future Directions** – Aasta Mehta, MD, MPP and James Cook, MD, PA PQC Advisory Group Co-Chairs

9:20 a.m. to 10:20 a.m. – **Quality Improvement Strategies: Forming & Motivating Teams, Using PDSA Cycles, and Sustaining Success** – Michael Posencheg, MD, Chief Medical Officer of Penn Presbyterian Medical Center, and Jennifer Condel, SCT(ASCP)MT, Manager of Lean Healthcare Strategy and Implementation, Jewish Healthcare Foundation (JHF)

Bring questions to inform your team's PA PQC quality improvement initiatives.

[Quality Improvement Resources](#)

10:20 a.m. to 10:30 a.m. – **Break**

10:30 a.m. to 11:30 a.m. – **Incorporating Patient Voices into PA PQC Quality Improvement Initiatives** – Bekah Bischoff, Patient Family Partner Coordinator, MoMMA's Voices, and Emily Taylor, Engagement and Outreach, MoMMA's Voices and Preeclampsia Foundation

Bring questions to inform your team's next steps to incorporate patient voices into your quality improvement work.

[Patient and Family Engagement Resources](#)

11:30 a.m. to 12:25 p.m. – **Breakouts**

Each participant will have the opportunity to go to one of the breakouts below. Please be prepared to respond to the questions based on your team's best practices and experiences.

Breakout: Embedding Patient Voices into your Team and Quality Improvement Work – Facilitated by Huda Altamimi, MPH and Quantrilla Y. Ard, PhD, MPH, MPhil, Patient Family Partners from MoMMA's Voices, and by Carol Frazer, MEd, LPC, Practice Transformation Specialist, JHF

Breakout Group Questions:

- *How has your team incorporated patient voices into your quality improvement work?*
- *What challenges have you encountered, or what questions do you have?*

Breakout Group Resources:

- [Patient and Family Engagement Resources](#)

Breakout: Connecting to the Community: Bridging the Gap – Facilitated by Sara Nelis, RN, Project Manager, JHF, and Emily Magoc, RN-BSN, MPH, Quality Improvement Facilitator, JHF

Breakout Group Questions:

- *How is your PA PQC healthcare team building relationships with outpatient services?*
- *How is your team collaborating with community-based organizations and putting them in a leadership role?*
- *On your team, whose role is it to help connect patients to community or outpatient services? What best practices have they discovered?*
- *What processes have worked well to close the loop on the referrals to community or outpatient services, or what challenges have you experienced?*

Breakout Group Resources:

- [Community Resources](#)
- [The Better Care Playbook](#)
- [Pennsylvania Family Support Resources](#)

Breakout: Trauma-Informed Care: Continuing the Conversation – Facilitated by Mae Reale, MA, Health Education Specialist, Pennsylvania Coalition Against Domestic Violence, Tracey Vogel, MD, OB Anesthesiologist and Founder of the Empowerment Equation, and Pauline Taylor, Program Specialist, JHF

Breakout Group Questions:

- *How would you know that a person who walked into your practice experienced trauma?*
- *What does trauma-informed care mean to you?*



Pennsylvania Perinatal Quality Collaborative

Breakout Group Questions (cont.):

- *What would trauma-informed care ideally look like in your setting?*
- *What is your current practice or training for trauma-informed care?*

Breakout Group Resources:

- [March 2022 Trauma-Informed Approaches to Perinatal Mental Health Care](#)
- [June 2022 Trauma-Informed Breakout](#)

12:25 p.m. to 12:30 p.m. – **Wrap-Up & Next Steps** – Robert Ferguson, MPH, Chief Policy Officer, JHF